# **Features Overview:**

# **AUTO ATTENDANT**

AA helps you find the right party for the call!

# RING GROUPS

Hunt groups can call those extensions you set up. Phone or app!

# **CALL PARKING**

Pick up a call. Park that call. Pick that call up again. Oh, yeah!

## CALL REPORTING

For those stat nerds out there. We have all of the reports!

### **VOICEMAIL TO EMAIL**

Voicemail messages right to your inbox. Play them from any device.

### **WEB PORTAL**

Easy to use web portal will make managing your phone services a breeze.

## **PAGING**

Overhead speaker equipment? No problem! We can work with that.



Regular extension w/ Bring your own phone

\$29

**MONTHLY** 

**Apps** 

**Advanced PBX Features** 

**Local Number Included** 

**Low Setup Fee** 

**No Contracts** 

**Bring Your Own Device** 

Option

# Regular **Extension**

Regular extension w/ Mobile, Web & Desktop

# \$36 **MONTHLY**

Mobile, Web & **Desktop Apps** 

**Advanced PBX Features** 

**Local Number** Included

**Low Setup Fee** 

**No Contracts** 

**Phone Rental** Included

# Remote

**Application Only** 

**Web Browser App** 

**Mac & Windows App** 

# **Extension**

Mobile/Desktop/Web

# **MONTHLY**

iOS & Android App

**Low Setup Fee** 

**No Contracts** 

**No Physical Phone** 

# The best part?... No Contracts. Ever.

This is how you can get in touch with us:



639-637-9600



WWW.LUNARVOICE.CA









# The Future of VoIP: Trends and Innovations to Watch

Voice over Internet Protocol (VoIP) technology has come a long way since its inception, evolving into a sophisticated communication tool for businesses and individuals alike. As VoIP continues to adapt to modern needs, here are some key trends and innovations reshaping the industry.

### 1. Integration with AI and Machine Learning

Al-powered features are enhancing VoIP systems with voice recognition, real-time transcription, and predictive analysis. These tools allow businesses to automate customer service, improve call accuracy, and extract valuable insights from conversations, leading to better decision-making and customer experiences.

#### 2. Enhanced Security Protocols

With rising cyber threats, security is a top priority for VoIP providers. Innovations in encryption, two-factor authentication, and advanced firewall protections are being integrated to protect sensitive voice data. As security needs grow, VoIP providers are also investing in zero-trust security frameworks to safeguard communication networks.

### 3. 5G Expansion and Improved Call Quality

The global rollout of 5G networks promises to improve VoIP call quality by minimizing latency and increasing data transfer speeds. This advancement is particularly beneficial for remote teams and international businesses, as it enables smooth, high-definition audio and video calls across long distances.

#### 4. Unified Communications (UCaaS)

VoIP is increasingly becoming a component of larger unified communication solutions (UCaaS). By consolidating messaging, video conferencing, and file sharing in one platform, UCaaS enhances collaboration and reduces costs for businesses. VoIP is thus evolving beyond traditional voice calls, offering a seamless, all-in-one communication solution.

### 5. Internet of Things (IoT) Integration

As more devices become connected, VoIP is finding applications in IoT settings, from smart homes to healthcare. VoIP technology is enabling seamless, hands-free communication between devices, such as using voice commands to control household devices or facilitating direct patient-doctor communication through smart medical devices.

VoIP technology is transforming rapidly, and businesses that stay on top of these innovations can capitalize on new opportunities for communication, security, and efficiency. As VoIP continues to develop, we can expect even more intelligent, secure, and integrated solutions that adapt to a digital-first world.











### **Lunar Voice Loves Animals**

At Lunar Voice, we believe in the power of connection and communication, not just among people but also with our furry friends. That's why we are thrilled to announce our partnership with Saskatoon Dog Rescue. This incredible organization is dedicated to providing loving homes for all dogs in need. Together, we aim to shine a spotlight on the precious souls who are patiently waiting for their forever homes.

By featuring these amazing animals in our newsletter, we aim to raise awareness about their stories and increase the chances of finding them loving families. In addition to featuring pups in our monthly newsletter, we will also be donating 5% of our monthly revenue to Saskatoon Dog Rescue. Lunar Voice is committed to making a positive impact, and we invite you to join us in supporting these organizations and spreading the word about the importance of pet adoption. Together, we can make a difference in the lives of these deserving animals.

Tips for Safe and Fun Snow Play with Your Dog



2) Set Limits: **Even the most** enthusiastic snowlover should avoid extended time in frigid temperatures. Monitor for signs of frostbite (especially on ears and tail) and head inside for a cozy warm-up after play.



ground.

4) Visibility is Key: Winter days are shorter and reflective collar or **LED leash makes** your dog easy to walking them or letting them play around.

3) Hydrate: Cold weather can be dehydrating, so keep fresh water available even when it's chilly outside. Avoid letting dogs eat too much snow, as it can sometimes upset their stomach.

sometimes darker. A spot, whether you're

1) Protect Paws: Snow, ice, and salt

can irritate your dog's paws. Consider

using paw wax or booties to prevent cracking and

discomfort, and

check paws regularly

for ice buildup.





Gambit is a 9 month old sweet Shepherd mix who is always happy and ready for anything!! Whether it's running around the yard or cuddle time on the sofa - he's in!! He is the perfect sized dog, medium in size and only 45lbs! He loves to play and does awesome with other dogs! He has also met one cat and did really well! He loves kids and has done amazing with them! He just wants to be everyone's friend!

He loves to cuddle and does not understand personal space and will try to lay on top of you. Gambit is currently working on manners and basic obedience but he is doing great so far! He is such a smart boy! He is house trained and does well in his crate, where he eats and sleeps and hangs out when his foster mom leaves the house! Gambit is a wonderful boy with such soulful eyes. Whoever adopts him will be so lucky! If you're looking for an adventure buddy, who also loves to snuggle, he's your guy!!



Lola is a very friendly 7 month old Pitbull mix and is energetic girl! She loves getting pets whenever she can, whether it's from her foster family or people she's met on the street. She really enjoys playing with her foster family, but is also content in playing by herself with her toys. Her happy place is being outside enjoying the wind, and going for walks. She is really good with children, and even though she hasn't met any other dogs or cats, no issues are expected. She is doing really well with all of her training. She knows basic commands like sit and no. She is keppel trained, and spends time in there when both her foster. is kennel trained, and spends time in there when both her foster parents have to be at work. She is still getting a handle on her house training, but will pick it up in no time. Lola is very food motivated, which has been a wonderful tool for all of her training. She is such a lovely pup and will do amazing in a family that will spend time with her playing, going to the park, and giving her all the love she deserves!



Meet Houdini! Houdini is a 12 week old Husky mix and he is a little ball of energy, he loves to run and play with everyone! He loves to play with his siblings and chase them around the house or outside, this boy will play until he tires himself out. He loves toys and carrying them even if they twice his size, he has never chewed on anything but his toys which makes him a 10 outta 10 good boy! Houdini does sleep in a playpen with his siblings and has traveled in a kennel for car rides, he is not shy of the kennel so create training shouldn't be a shock to him. He knows that pottys belong outside or on the pee pads that are left on the floor for some just incase accidents, he does like to think pee pads are toys but he does know what the word "no" and "leave it" means. He is such a smart boy that training seems natural with him, he has self taught himself 60% of his puppy training. This little man will get along with cats, dogs and kids! He just wants to find the perfect furever family willing to love him and teach him all new things



Kona is very easygoing, sweet and playful. He is a 4-month-old Husky mix. He is curious and loves to chew on his toys and run around. He is affectionate and loves belly rubs. Kona is doing well with training and likes his crate. Good with dogs but hasn't met any cats yet. He would be a wonderful addition to any home, full of love for everyone!

For more information on these beautiful furry friends:



info@saskatoondogrescue.com or visit saskatoondogrescue.com